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poolkingsaz.com

Drain Waiver

Pool Kings

PO Box 3976

Chandler, AZ 85244

R.O.C. License # 224399

Customer Name: _____ Customer Phone: _____

Address: _____ City/Zip: _____

Pool Kings has made the determination that your pool water needs to be drained. Pool or spa needs draining due to:

- Acid wash, chlorine rinse or pool polishing (circle one)
- Reduce mineral over saturation
- Over stabilization
- Tile cleaning service
- Bacteria or algae infestation
- Pool needs repairs _____
- Pool polishing procedure

Draining: It is perfectly safe to leave the submersible pump plugged in overnight. It will shut itself off when the pool is empty. You may unplug the pump once the pool is drained so that no one will trip over the cord.

Draining a swimming pool will put stress on the interior surface. When you remove the water from a pool, you run the risk of exacerbating certain underlying and existing conditions that are not visible when the pool is full of water. Pinholes, calcium nodules, blisters, air pockets and crazing (hairline cracking) are not visible at the surface of the pool. However, anytime a pool is drained you run the risk of popping, chipping, blistering, peeling or cracking of the pool surface due to pre-existing conditions that reveal themselves when the static pressure of the weight of the water is removed from the pool. These conditions may not become apparent after draining, or even refilling. They can show up in a few weeks or months after re-filling the pool. When these issues become exposed, it is an indicator that the surface is wearing thin or defective and it is time to re-surface your pool. We highly recommend resurfacing now while your pool is empty. Our representative will inform you if this is the case upon our physical inspection after the pool is drained.

REPLASTER NOTE:

- Customer was informed that the pool surface needs replacing and has elected **not to re-surface** at this time against **Pool Kings'** recommendations. *Customer Initials* _____ *Company Rep Initials* _____
- I elect to have my pool acid washed.** Acid washing is a procedure that utilizes one part water to one part acid solution, which actually removes a small layer of the plaster material. Because acid washing removes part of the surface as well as the staining, it may remove a higher percentage of stains along with mineral build-up. Acid washing causes deterioration to the plaster surface and shortens the life expectancy of your pool surface. *Customer Initials* _____

OR

- I elect to have my pool polished.** Polishing is the preferred method for eliminating stains and restoring the pools original smooth surface. Pool polishing is accomplished by soaking the pool with a light chemical bath to extract staining and bring them to the surface. Then we use a water-driven hydra-polisher to remove unsightly surface staining. The polishing process actually makes the surface of the pool harder and prolongs the plaster's useful life expectancy. If the underlying surface is worn too thin you could experience popping, peeling or chipping after the pool is refilled. *Customer Initials* _____

NOTE: An acid wash does not remove the scale from the tile around the water line. The unsightly ring on your tile can be removed for an extra charge. This is a separate process that **Pool Kings** can contract with you and perform. This process is known as glass bead tile cleaning.

A **Pool Kings** representative will set and start the pump to drain your pool. **Pool Kings** will check the flow for a few minutes to make sure there are no problems. **Pool Kings** is not responsible for the drain clean-out overflowing or flooding as a result of the draining process after leaving the property.

PLEASE DO NOT turn on the pool light until the pool is filled again or it will explode. Please make sure your pool pump is turned off.

PLEASE DO NOT allow children or others near the pool until it is again full of water.

It is the **homeowner's responsibility** to call us when the pool is full again. If requested, we will return to balance the water chemistry at that time. The cost of re-balancing your pool water chemistry is an additional charge.

IT IS THE CUSTOMER'S RESPONSIBILITY TO LOCATE THE DRAIN CLEAN-OUT. IT IS ALSO THE CUSTOMER'S RESPONSIBILITY TO CHECK THE INDIVIDUAL CITY CODES FOR DRAINING SWIMMING POOLS. SOME CITIES HAVE DRAIN PERMITS AND ISSUE CITATIONS FOR DRAINING INTO THE STREET. IT IS THE CUSTOMER'S RESPONSIBILITY TO PAY ANY PERMIT FEES, FINES OR CITATIONS AS A RESULT OF DRAINING A SWIMMING POOL.

Customer Acknowledgement _____ NOTES: _____

Pool Kings Representative _____

Date _____

BID \$ _____
(due and payable upon completion)